

Introduction:

In the wake of increasing IT related standards and the widespread use of IT automation tools that are adept at collecting data, today's IT managers have to sift through mountains of data before they can extract meaningful information. IT organizations have officially become data rich and knowledge poor. Most decisions made are based on highly formatted reports that can help answer a set of predetermined questions, but offer little interaction or analysis to the user.

This white paper discusses how IT Analytics software enables organizations to make informed business decisions regarding their IT infrastructure by providing the right people the right information at the right time.

Business Intelligence for Dell Management Console:

IT Analytics software provides a starting point for users to explore data and allows them to ask and answer their own questions on the fly. This offers timely access to data and visibility beyond pre-formatted reports, helping IT organizations eliminate the risk of decisions being made too late or based on educated guesses rather than real actionable information.

The product offers a fluid mechanism to run subsequent queries, such as drilling down, drilling up, pivoting, and active filtering, empowering users to make the most out of more information. The result is the ability for users to explore their CMDB without advanced knowledge of databases or third-party reporting tools, enabling them to ask and answer questions quickly, easily, and effectively. Focus is shifted to thought leadership and positive change within the organization, instead of toiling over complex reports and basing decisions on assumptions or incomplete data.

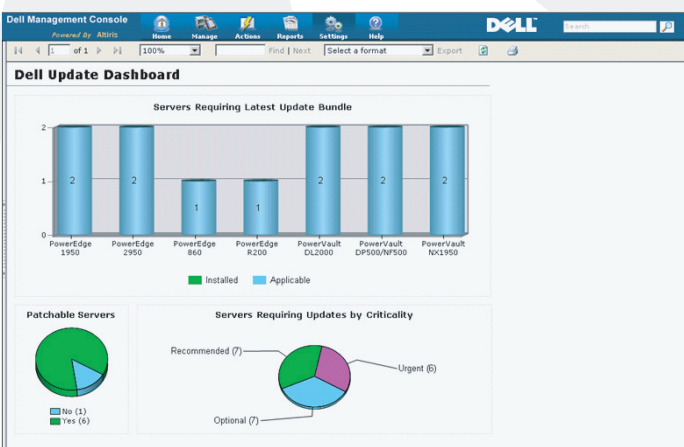
IT Analytics grants you unprecedented access to your IT data so you can make informed decisions about your organization's performance. By leveraging these capabilities, the Dell Management Console maximizes the value of the data in the CMDB and incorporates business intelligence tactics that include multidimensional ad-hoc analysis, Key Performance Indicators, and robust graphical trending. The combination helps you to continuously fine-tune your IT operations, observe compliance standards, and reduce your costs.

An Integrated Perspective for Informed Decisions:

The Dell Management Console is a flexible framework built on the Symantec Management Platform that provides expandable capabilities by adding plug-in solutions. IT Analytics provides a consistent and unified view of the data derived from these plug-in solutions by transforming the raw data into fast and flexible OLAP cubes. These OLAP cubes form the core of IT Analytics, and are available in modular IT Analytics Packs that cover Dell client and server hardware, Symantec Client & Server Management Suites, Symantec Endpoint Protection, and more. The following sections highlight some of the views IT Analytics provides to gain business insight from these OLAP cubes.

For more information: ITAnalytics@baydynamics.com

IT Analytics Dashboards



IT Analytics dashboards provide a visually informative way to see related data at a glance, and allow users to drill through the summarized data to more detailed and actionable views. From this point, users can take action by leveraging the integrated set of tasks available from Dell Management Console plug-ins.

