

# IT ANALYTICS™ FOR DELL CLIENT MANAGER

BAY DYNAMICS™



IT Analytics™ for Dell Client Manager leverages advanced business intelligence and analytics technology to enable users to maximize the value of the Dell Client Manager by incorporating multidimensional ad-hoc analysis, Key Performance Indicators, and robust graphical trending. IT Analytics for Dell Client Manager helps you measure, manage, and improve your IT operations.

## INFORMED IT MANAGEMENT

IT Analytics for Dell Client Manager provides a starting point for users to explore data and allows them to ask and answer their own questions on the fly. This offers timely access to data and visibility beyond pre-formatted reports, helping you reduce the risk of decisions being made too late or based on educated guesses rather than real actionable information.

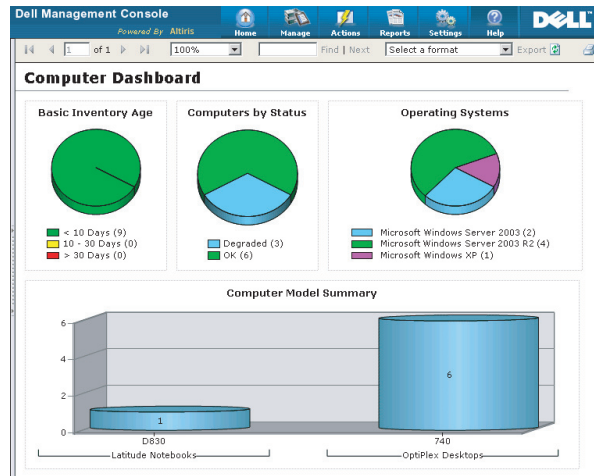
## MAXIMIZE THE VALUE OF YOUR DELL CLIENT MANAGER DATA

IT Analytics for Dell Client Manager grants you access to your IT data so you can make informed decisions about your organization's performance. By leveraging these capabilities, the Dell Management Console maximizes the value of the data in the CMDB and incorporates business intelligence tactics that include multidimensional ad-hoc analysis, Key Performance Indicators, and robust graphical trending. The combination helps you to continuously fine-tune your IT operations.

## SHARE DATA WITH OTHER MANAGEMENT TOOLS

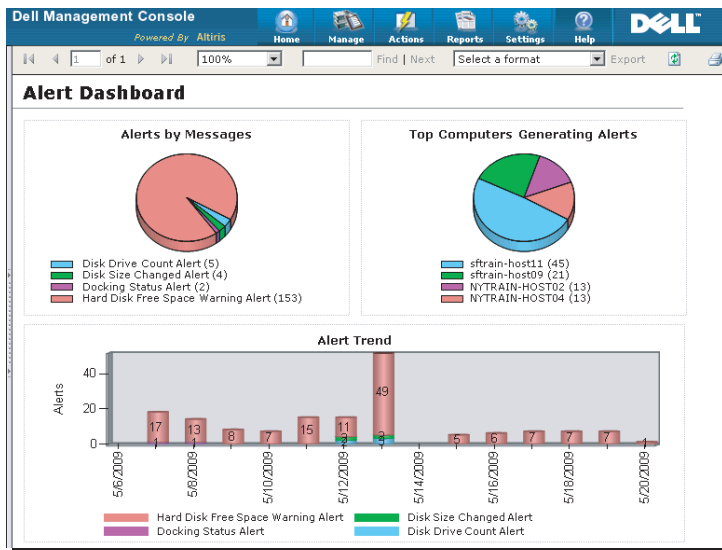
Dell Client Manager is a flexible framework that provides expandable capabilities by adding plug-in solutions, as well as sharing data from other management tools. IT Analytics for Dell Client Manager provides a consistent and unified view of the data derived from these plug-in solutions and external systems in both real-time and scheduled methods by exposing the data through an easy-to-understand model that requires no knowledge of SQL Server database.

This allows your organization to get more out of its software and hardware investments, and enables you to move from being reactive to proactively managing and continuously improving your IT operation.

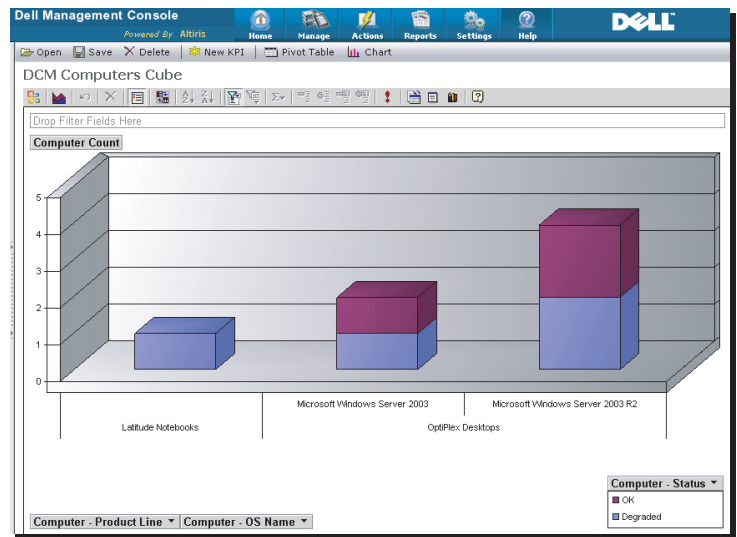


IT Analytics dashboards provide a visually informative way to see related data at a glance, and allow users to drill through the summarized data to more detailed and actionable views. From this point, users can take action by leveraging the integrated set of tasks available from Dell Client Manager plug-ins.

FEATURE	BENEFIT
<b>Pivot Tables</b>	Using pivot tables you can construct reports based on predefined measures and dimensions within OLAP cubes. Pivot tables have been configured for each cube to allow exportable, dynamic, and customized reports.
<b>Time Series &amp; Trend Analysis</b>	Analyze the historical and ongoing trends within your environment. As a result, predict and influence future trends.
<b>Dashboards/Reports</b>	View dashboards and reports that provide a representative view of your environment, allowing you to provide the right information at the right time to the right people.
<b>Key performance Indicators (KPIs)</b>	Use Key Performance Indicators to measure critical success factors for your organization, and quickly assess trends as to how these measures are changing over time.



View visually informative trends to gain insight into performance of your Dell hardware. Using IT Analytics for Dell Client Manager we can get a more complete perspective of what's happening on a particular computer, correlating collected metrics with resulting alerts and tasks to see a closed loop detection and remediation process.



Explore the CMDB using drag-and-drop pivot tables to mine data and identify Key Performance Indicators. Drill into areas of interest or concern by dragging and dropping attributes on the fly to add more perspective, and with one click turn your discovery into a meaningful chart.

### IT Analytics for Dell Client Manager's Dell SKU# for the U.S. is: A2922890 Specifications:

IT Analytics for Dell Client Manager requires that you install the Dell Management Console / Symantec Management Platform  
 Operating Systems: Windows Server 2003 SP1, Windows 2000 Server SP4 or later  
 Database: Microsoft SQL Server 2000 SP3 or SQL Server 2005 SP1  
 Browser: Microsoft Internet Explorer 6 SP1 or later  
 Other Software Platform Requirements: Microsoft SQL 2005 SP1 Database Engine; Microsoft SQL Server 2005 SP1 Analysis Services and Reporting Services

**LEARN MORE ABOUT IT ANALYTICS FOR DELL CLIENT MANAGER**

Contact us at [itanalytics@baydynamics.com](mailto:itanalytics@baydynamics.com) for any questions or to view a demonstration of how IT Analytics for Dell Client Manager can add value to your business.

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